



**GOVERNMENT OF THE PUNJAB  
SCHOOL EDUCATION DEPARTMENT**

Dated Lahore, the 27<sup>th</sup> February, 2018

**NOTIFICATION**

**No. SO (A-I) 3-4/2015 (P-II):** In pursuance of the directions passed by Honourable Lahore High Court, Lahore in Writ Petition No. 105643/2017, titled Muhammad Shahid V/s Government of the Punjab, the Competent Authority has reiterated to implement Section- 7A of the Punjab Private Educational Institutions (Promotion & Regulation) (Amendment) Act, 2017 in letter and spirit and take action against the delinquent Schools on the complaints lodged by the parents.

2. It is further intimated that School Education Department has developed Punjab Private Schools Complaints (PPSC) Management System and the Universal Resource Locator (URL) link is <http://www.schools.punjab.gov.pk/>. This link has also been placed at home page of School Education Official Website under tag, "http://complaints.schools.punjab.gov.pk/sed/register\_complaint" in order to resolve the complaints with regard to Corporal Punishment, Fee / Dues Increase, High prices syllabus / Books, Improper Security, Cleanliness, Irrelevant Curriculum and Unregistered Schools. Moreover, it is mandatory for all Private Schools to print the website / email, whatsapp and other addresses for lodging complaints on every written communication with the parents including their material like prospectus etc. Therefore, till fresh printing of the said online complaint addresses and material, all Private Schools are required to affix stamp (having complaint addresses) on every written communication to meet the purpose.

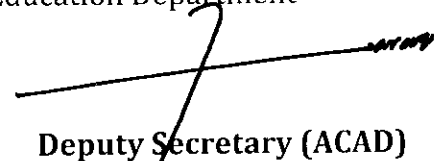
3. In view of above, all CEOs (DEAs), Punjab are responsible to disseminate above directions to all Heads of Private Educational Institutions for strict compliance / adherence to the above directions and provisions of the Section- 12C of The Punjab Private Educational Institutions (Promotion & Regulation) (Amendment) Act, 2017. In case of any violation / deviation / negligence of the instructions, strict disciplinary action may be taken under intimation to School Education Department.

**SPECIAL SECRETARY SCHOOL EDUCATION**

**NO. & DATE EVEN**

A copy is forwarded for information and necessary action to:-

1. Additional Advocate General, Lahore High Court Lahore, in compliance of writ petition No. 105643/2017.
2. All Deputy Commissioners in Punjab
3. All the Chief Executive Officers (DEAs), in Punjab
4. All the District Monitoring Officers in Punjab
- ✓ 5. The Director (Monitoring) with request to upload the notification on the official website of the department.
6. PSO to Secretary, School Education Department
7. PSO to Special Secretary (Operations), School Education Department
8. PS to Additional Secretary (General), School Education Department

  
Deputy Secretary (ACAD)