

Simple, Convenient, and Efficient!

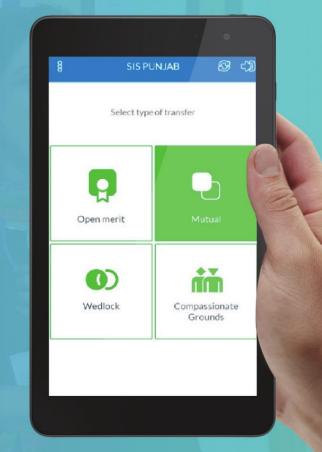
e-Transfer Public School Teachers 2019



School Education Department



Punjab Information Technology Board



www.schools.puniab.gov.pk - School Ed

Punjab's School Education Program

- 25M+ children one of the largest programs in the world
- 2nd largest public sector entity in Pakistan (~600K employees)
- ~400,000 teachers across ~50,000 public schools
- 40% of Punjab in terms of Budget and HR
- 12.1M students enrolled in public schools





A very busy **Department**

 According to estimates, 90% of SED's time is spent on HR related activities (Recruitment, Promotions, and Transfers)

Of the 90%, almost 60% is spent on transfers and postings

That's 142 days a year!

Keeps everyone busy - teachers, DEAs, SED, and CM Secretariat.





Huge Processing Overheads

- 100,000 teachers apply for transfers every year
- ~50,000 teachers were transferred by SED last year
- ~ 100 Approving authorities across 36 districts

Marred by long queues, and high dependency on clerical staff.

Extremely cumbersome and "Safarish-prone"







The current mechanisms for teacher transfer are unsustainable, and must be made efficient, transparent, and convenient for all.

"Technology can play a transformative role"





Key objectives of the eTransfer system

- To make the transfer process transparent and merit-oriented
- To make the transfer process systematic, credible, and reliable
- To minimize human interference, favouritism, and tackle corruption
- To enforce stipulated timelines (during summer break)
- To help avoid frequent transfers all year round







Procedure for Online Transfer Applications

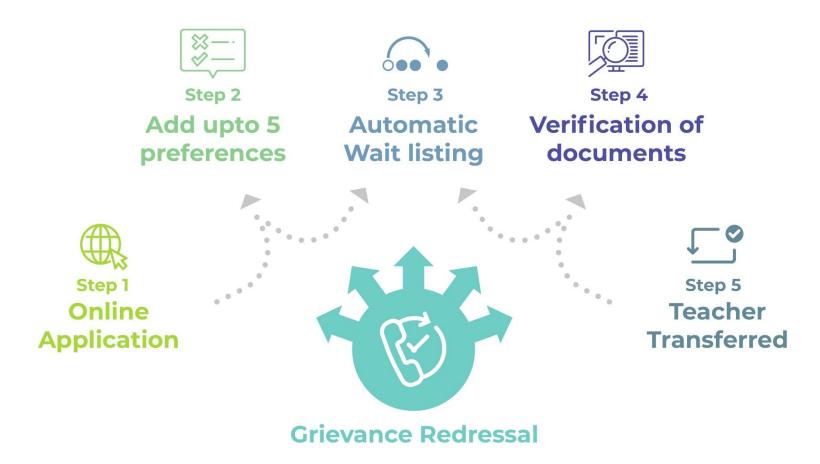
- Transfer/Posting will only be done online, via the eTransfer App.
- Once transfer applications have been submitted, the eTransfer system will auto-generate waitlists of applications for each school – and post it online.
- Teachers can raise objections against his/her own rank in the waitlist, or that of others.
- The concerned transferring authorities will have online access to review, approve, or reject received applications based on waitlist order.
- The concerned transferring authorities will get verification of the documents from concerned issuing authorities.
- For approved applications, Transfer Orders with QR-Code will be auto-generated from the system – for applications that meet all criteria and documentation authenticity requirements.







PROCESS FLOW

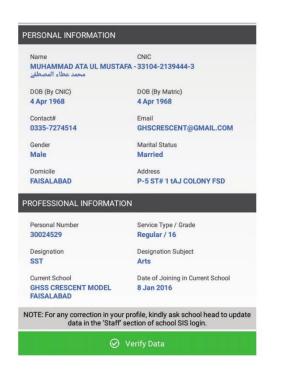




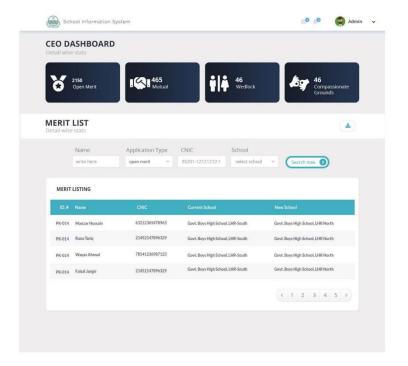


Reengineered for Simplicity and Minimal Operator Intervention

Self verification of data and transfer preferences



Automatic Wait-listing



03

Automatic Transfer Order Generation with QR code, after detailed document verification by CEO/DEO office







Two-step Application Process

Phase O Within-district transfers
35 Days

Phase 2 Across District transfers 25 Days

- Open merit transfers will be opened for a defined period during summer break
- Applications for Mutual, Wedlock and compassionate grounds transfers will be processed throughout the year







Benefits for **Teachers**

- Convenient mobile access
- Standardized application procedure with defined time period
- Online availability of information regarding available schools/seats
- Online availability of marks of all applicants
- System is designed in a way that it will facilitate teachers to transfer to their nearby schools

- Fewer in-person visits
- Minimal operator intervention
- Central helpline and complaints logging
- Easy access to instructions an applicable policies
- No travel, no sifarish and no money involved.







Maturity and **Sustainability**

Iterative improvements

System is designed to cater to most of the scenarios and will improve with the passage of time to cover further needs.

Transformative automation

No transfer-postings will be done manually from now-on

→ Way Forward

- Include Teachers posted in attached departments
- Include managerial staff
- Include support staff
- HR management system with database of archived/scanned official documents of employees







